Supplier Guide

Version: V09 / November 2026



METROLINK

Bonneagar Iompaár Éireann
Transport Infrastructure Ireland

Introduction to MetroLink Supplier Guide

This guide has been developed to provide information and support to prospective suppliers in discovering and accessing opportunities with MetroLink, Ireland's first high-capacity, high-frequency metro system, running 18.8km from Swords to Charlemont, with 16 new stations.

What this guide covers:

- MetroLink overview
- What we are buying
- When we are buying
- How we are buying
- What can you do next
- How to engage with MetroLink



MetroLink Overview

MetroLink is Ireland's first major metro project in nearly a century, designed to tackle Dublin's growing congestion and support the Greater Dublin Area (GDA) transport strategy. It will deliver a high-capacity, high-frequency, and fully automated rail service, running 18.8km from Swords to Charlemont with 16 new stations.

The metro will connect key destinations including Dublin Airport, DCU, the Mater and Rotunda Hospitals, and Trinity College Dublin. It will also integrate seamlessly with Irish Rail, DART, Luas, and Dublin Bus, creating a truly connected public transport network.

MetroLink will be fully electrified, carbon-neutral, and driverless, offering fast and reliable service with trains every 3 minutes during peak times. By 2060, this could increase to every 90 seconds. The system will carry up to 20,000 passengers per hour in each direction and is expected to serve up to 53 million passengers annually.

Much of the route will run underground, ensuring minimal disruption to road traffic and pedestrians. With its "Access for All" design, MetroLink will provide inclusive, modern transport for Ireland's future.

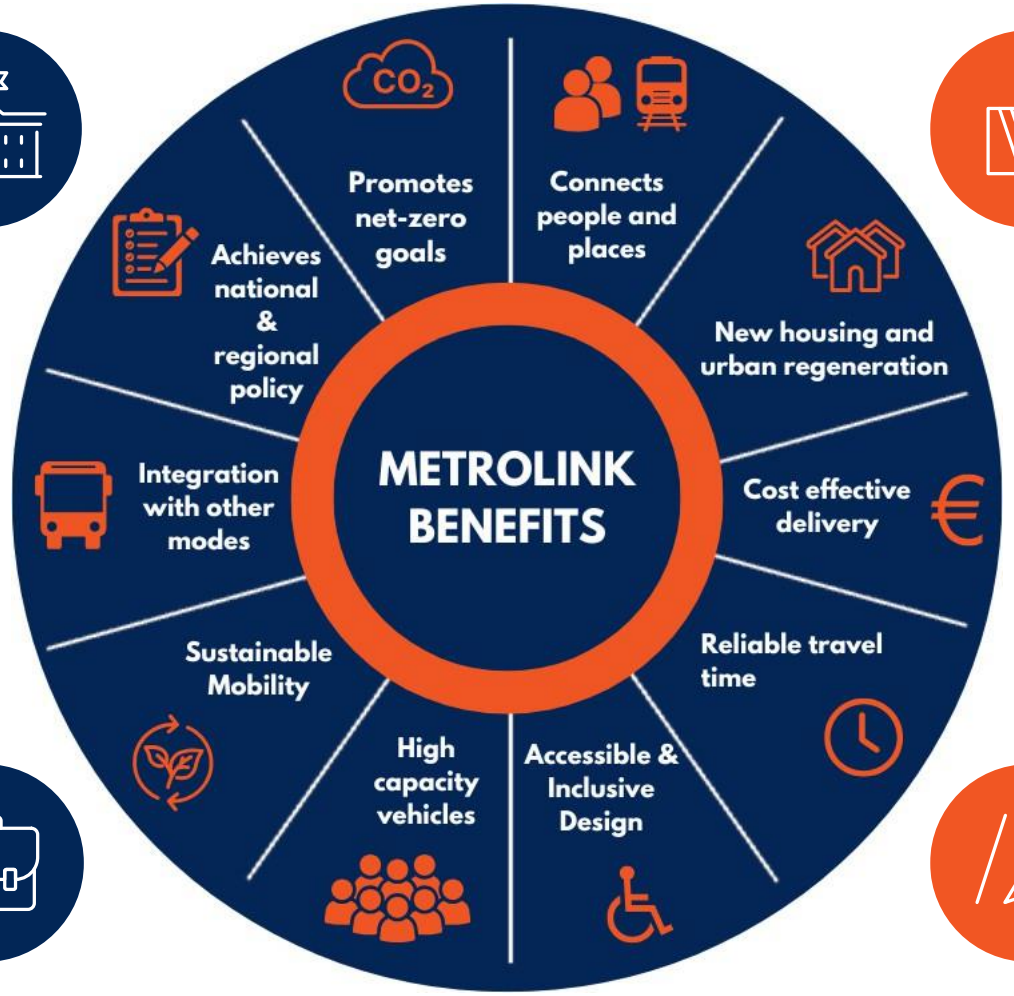


Benefits of MetroLink

Connects 127 schools, 3 third level Institutions & 5 hospitals

Direct route from Dublin Airport for onward travel

Creates over c. 8,000* jobs per annum in construction plus wider economic benefits



Unlock planning potential for almost 9,500 hectares* of land, within a 2.5km radius of stations

Boosts Ireland's national economy

Frees up roads for essential journeys

For more information, visit: About MetroLink

* Cumulative from opening year to 2050, depending on the potential future growth scenario.

MetroLink's Design Principles



Sustainable

Reduce traffic, improve air quality, catalyst for regeneration, low carbon



Efficient

Functional and elegant engineering solutions



People Focused

Inclusive, accessible and enjoyable to use by all



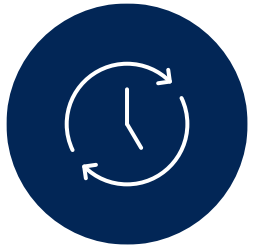
Safe and Secure

Clear sightlines, natural surveillance, robust materials



Legible

Consistent identity, intuitive, uncluttered, clear information zoning



Timeless

Future proof, robust & long life materials, easy to maintain & operate



Sense of Place

Responsive and sensitive to the City and local context/character



Value for Money

Standardisation, economies of scale, quality of common design

Health, Safety & Wellbeing

MetroLink's safety culture is founded on a Target Zero principle, aiming to prevent all injuries through proactive risk management and ongoing attention to safety in daily operations. This ensures everyone goes home safe every day.

Continuous Improvement is supported by regularly reviewing safety practices and learning from incidents to strengthen procedures and adapt to changing needs.

Clear Direction is provided through strong leadership and clear policies. Safety programmes meet national standards, and confidential reporting encourages transparency and accountability.

MetroLink also promotes Wellbeing and Positive Culture, supporting mental health and fostering a safe, inclusive environment through outreach and collaboration.

We expect the whole supply chain to actively support MetroLink's safety culture by embedding safe practices into their own operations. Working together, we can ensure that safety remains a shared priority at every stage of delivery.



Target Zero



Continual Improvement



Clear Direction



Well-being



Positive

What are we buying?

M100 Enabling Works Programme:

MetroLink's Enabling Works Programme involves early site preparation through a suite of framework agreements and qualification systems. These works aim to remove risks such as utilities, archaeology, heritage assets, and existing structures before main construction begins, as well as provide enabling heavy civils works elements.

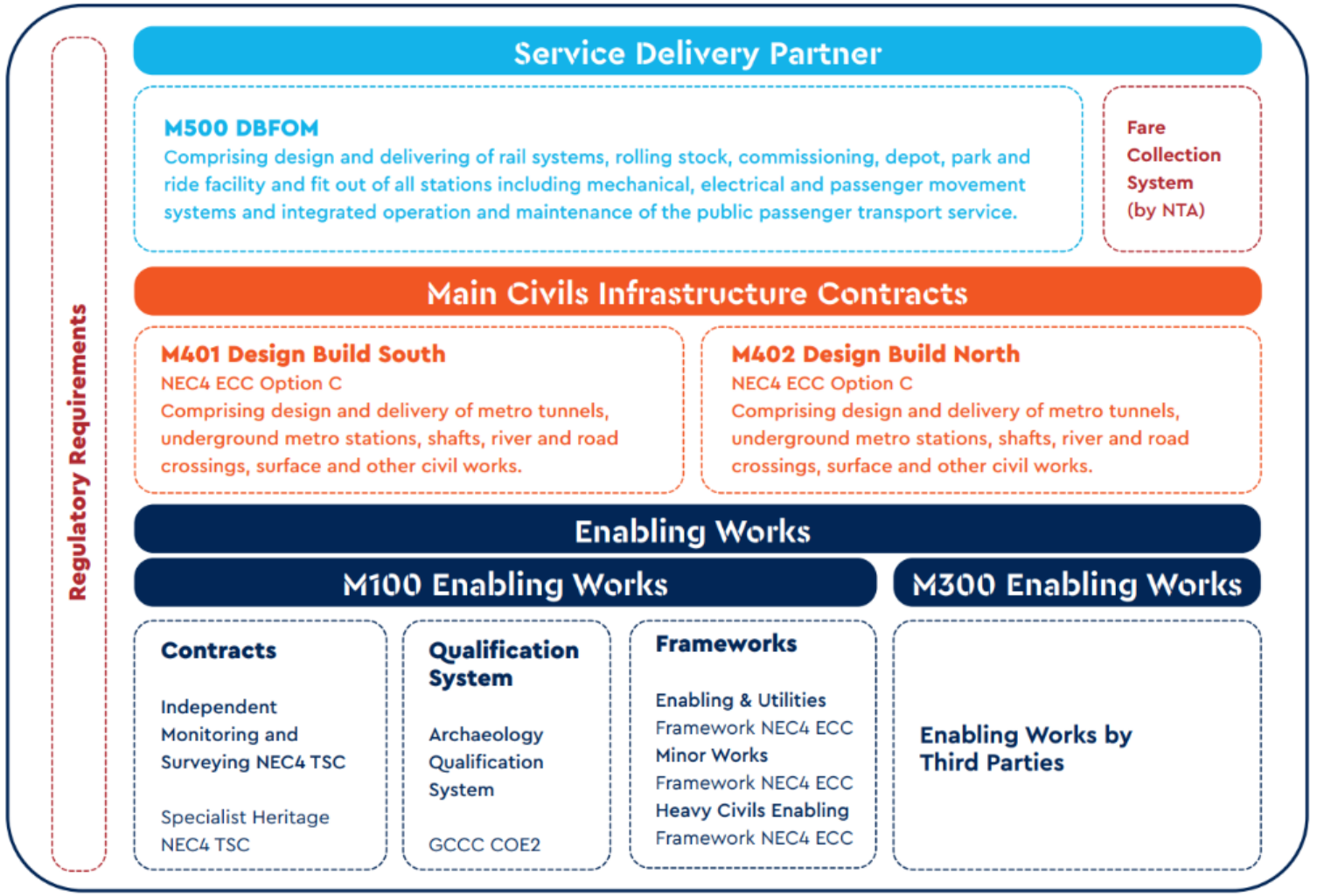
M401/M402 Main Civils Infrastructure Contracts:

The MetroLink programme includes two NEC4 ECC contracts covering the design and delivery of metro tunnels, station box structures, and other civil works. These packages will be of interest to large international construction companies or consortia.

M500 Contract:

The M500 contract will be delivered via a DBFOM model (Design, Build, Finance, Operate, Maintain) who will be responsible for:

- Designing and delivering rail systems, station fit-out, rolling stock, and depot facilities
- Commissioning and integrating the railway into service
- Operating and maintaining the public transport service
- Financing the works



Approach to Packages – M400 & M500 Contracts

Reference Design

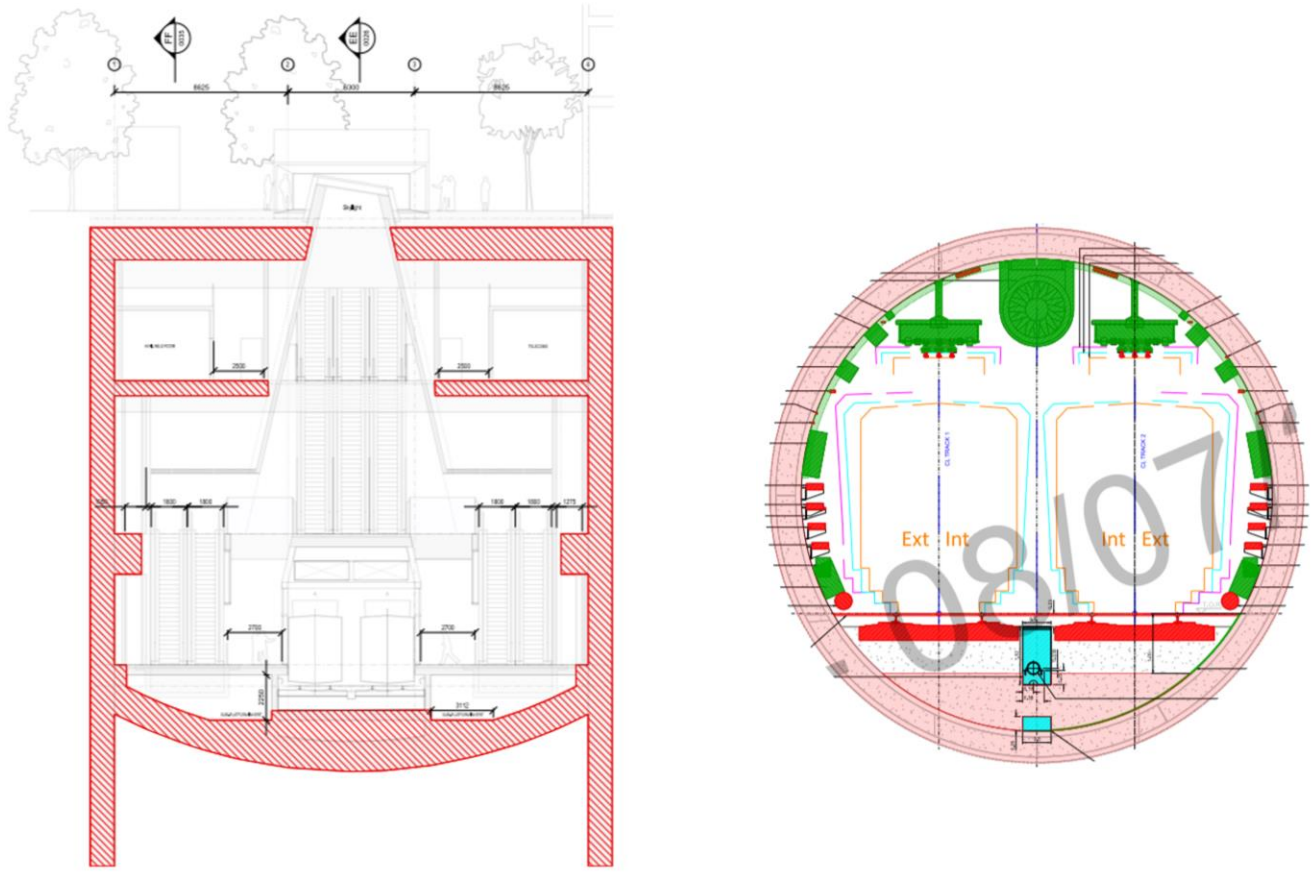
MetroLink has undertaken a space-proofing reference design for M400 and M500 elements. Details of this will be provided in the M400 and M500 tender documents.

Package Interface

Requirements for the design of the M400 elements are derived from the assumptions established for the M500 package. In the graphic shown to the right, the components highlighted in red represent the M400 scope, while all remaining elements fall under M500. The M400 elements form the heavy civils primary structure, creating the space for the M500 contractor to complete and integrate their systems.

MetroLink will not prescribe specific design methodologies, this is down to the contractors to decide.

M400 uses NEC contracts as a mechanism to manage change.



M400 (red highlight) and M500 Elements – Indicative Tunnel Cross Section
Not To Scale: For reference only

How are we buying?

MetroLink is introducing a Balanced Scorecard to guide supplier selection and performance across the programme.

This tool reflects our strategic priorities, highlighting areas such as social responsibility, environmental sustainability, innovation, and long-term public value.

It provides a clear framework to support alignment between contractor proposals and the outcomes MetroLink is working to achieve.

We encourage all prospective contractors to use the scorecard as a reference when preparing tender responses.



Our Commercial Approach

MetroLink's commercial approach is fair, open and transparent, ensuring all stakeholders are treated equitably and with integrity. Clear communication and consistent practices help build trust and confidence.

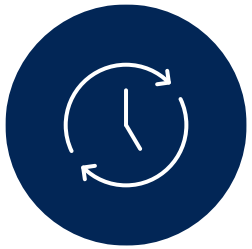
We strive for efficient processes that simplify commercial activity and reduce complexity, enabling quicker decisions and smoother collaboration.

MetroLink aims to be easy to do business with, offering straightforward procedures and responsive teams. It removes barriers to engagement and supports long-term partnerships.

By combining fairness, efficiency and openness, MetroLink creates a commercial environment that encourages collaboration and shared success.



Fair, open and transparent



Efficient processes



Easy to do business with

MetroLink's eSourcing Portal Streamlining Procurement

MetroLink is pleased to announce the launch of its **eSourcing Portal**, a central system designed to simplify and modernise the procurement process.

This portal will serve as the main hub for managing **direct procurement (Tier 1) opportunities with MetroLink**, including Pre-Qualification Questionnaires (PQQs) and Invitations to Tender (ITTs).

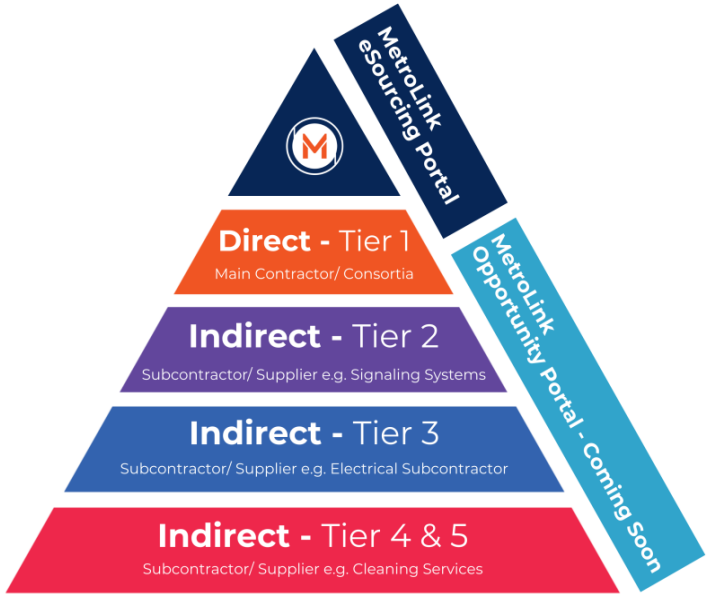
The eSourcing Portal has been introduced to make it easier for suppliers to access opportunities, submit responses efficiently, and stay informed about upcoming tenders.

Prior Information Notices (PINs), Contract Notices and Contract Award Notices will continue to be published via eTenders as required by law. They will include a link to the eSourcing Portal for the PQQ and ITT documents.

For more information, visit:
MetroLink eSourcing Portal

Registration Details:

- **Required**
  All suppliers must register on the eSourcing Portal to participate in direct procurement opportunities.
- **Quick and free**
  Registration takes about 10 minutes and costs nothing.
- **Information needed**
  Basic company details, contact info, and compliance documentation.



MetroLink eSourcing Portal and Opportunity Portal
Direct and Indirect Procurement with MetroLink

Opportunity Portal Maximising Opportunities for SMEs

In line with government policy, MetroLink is committed to creating an environment which engages SMEs and is clear about how SMEs can gain access to Metrolink's Supply Chain.

Visibility of the Procurement Pipeline:

MetroLink and its Supply Chain are committed to publishing information on the procurement pipeline, live procurements and details of tender awards. We will also publish guidelines to ensure that SMEs are aware of what we expect of our contractors.

Contract Requirements:

The majority of the opportunities available to SMEs will be made available indirectly through our Tier 1 contractors and their supply chains. They will be required to publish opportunities on our online portal [1].

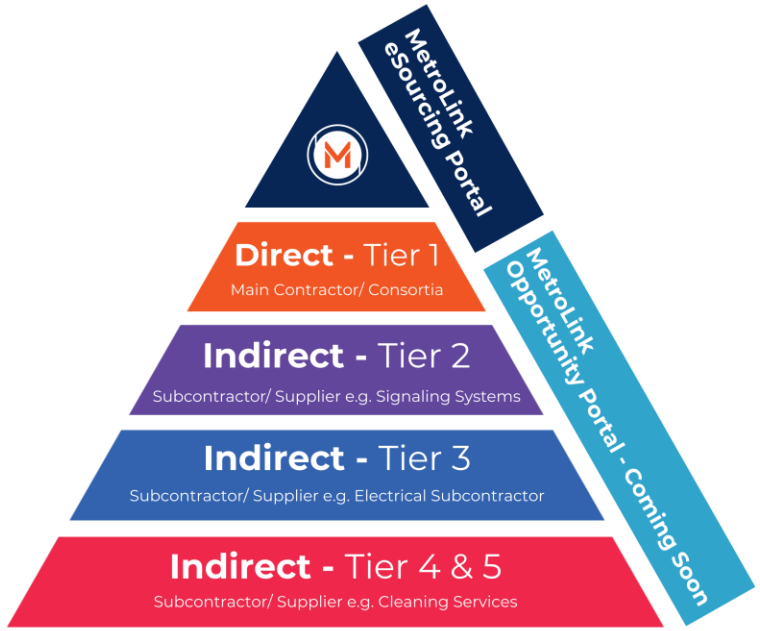
Supplier Engagement:

MetroLink and its Tier 1 Contractors will engage with the wider supply chain using Events. We will also work with relevant trade associations and business networks to highlight contract opportunities and provide a clear route to accessing them.

[1] Details of the approach will be published in 2026.

Why two portals?

- The eSourcing Portal is for direct procurement with MetroLink (i.e Tier 1 contracts).
- The Opportunity Portal helps Tier 1 suppliers share subcontracting opportunities (Tier 2 and below) and lets SMEs create profiles, search work packages, and network. This improves visibility and access across the supply chain.



MetroLink eSourcing Portal and Opportunity Portal
Direct and Indirect Procurement with MetroLink

What can you do next?

Register



Register on **MetroLink eSourcing Portal** for Direct Contracts with MetroLink

MetroLink eSourcing Portal

Register



Register on **MetroLink Opportunity Portal** for opportunities within the Supply Chain

Coming 2027

Monitor



Tenders Electronic Daily **(TED)** Platform eTenders Platform

Tenders Electronic Daily eTenders

Visit



Industry and Suppliers Pages on MetroLink.ie

Industry and Suppliers Page

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